

**GOODWOOD**

**The Role**

The **Security Officer** will be part of the **Security** team and report to the **Security Duty Manager**

**About us**

At Goodwood, we celebrate our 300-year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 11,000 acres of West Sussex countryside and our story both play significant roles in Goodwood’s success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

**Passionate People**

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood.  We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the “**world’s leading luxury experience.**”

**Our Values**

**The Real Thing Derring-Do Obsession for Perfection Sheer Love of Life**

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| Always inspired by Goodwood’s heritage | Daring to surprise and delight | Striving to do things *even* better | Sharing our infectious enthusiasm |

**Purpose of the role**

Be part of a full-time team of security professionals, providing 24/7 security for Goodwood Estate, with primary focus on the safety and security of The Family, Goodwood House and the Art collection.

**Key responsibilities**

* Provide visible security in and around Goodwood House and the immediate surrounding buildings.
* Maintain a security awareness of all activity around Goodwood House.
* Investigate any unknown or unexpected persons or activities around Goodwood House and Carnes Seat.
* Patrol inside the park.
* Conduct regular security and fire watch patrols of Goodwood House, the Stables, Laundry Green and adjoining buildings and grounds.
* Ensure that Goodwood House including the private side remains secure and is monitored 24/7.
* Understand the Goodwood House Salvage Plan and be confident and empowered to activate the plan if necessary.
* Provide a proportionate incident response across the wider estate in accordance with the Standard Operating Procedures (SOP’s).
* Provide 24/7 response to all attack alarm, intruder alarm and fire alarm activations.
* Support the running of the Security control room, monitoring CCTV cameras, managing calls and completing reports.
* Be competent in reviewing and downloading CCTV.
* Provide a 24/7 response to the Duty Security phone.
* Immediately report any IT faults and/or maintenance faults, including any CCTV interruption or failure to Goodwood IT or to R&M.
* Complete the cash collection “money runs” from across the estate.
* Complete and record all core tasks set on Wrike.
* Complete additional tasks as set by any of the Goodwood Security Management Team.
* Develop and maintain a positive working relationship with the wider estate.
* Respond to medical emergencies and accidents/incidents in support of other First Aiders across the estate.
* Provide support and flexibility to security operations at events.
* Actively promote the core values of Goodwood Security – **Consistent, Trustworthy, Professional, Reliable, Flexible, Friendly**

**Qualities you will possess**

* Good negotiation and influencing skills
* Passion for what you do
* A good team player
* Positive and friendly with a “can do attitude”
* Attention to detail
* Ability to prioritise and organise
* Proactive and flexible
* Tactful, discreet, confidential
* Take responsibility for yourself
* Confident to make decisions and to stand by them
* Excellent communicator
* A sense of fun!

**What do you need to be successful?**

* Relevant experience in a security related role
* Exceptional customer service prowess
* SIA Licence Holder – Door Supervisor essential
* CCTV operator licences desirable
* First Aid at Work certificate essential
* A working knowledge of fire and intruder alarm systems is desirable
* Capable of driving a 4 x 4 both on and off road, at day and night
* Valid driving licence essential

**Salary- £27,008.80**

**Work Pattern- 42 hours per week (average), 2 days, 2 nights and 4 days off**