

 **GOODWOOD**

**The Role**

As a Security Officer at Goodwood, you won’t just provide security – you’ll uphold the reputation and integrity of a quintessentially English estate that delivers extraordinary experiences at the highest standard. You will play a key role in protecting The Richmond Family, Goodwood House, our treasured Art collection, and ensuring the safety of all who live, work, and visit us.

This is an opportunity for security professionals with proven skill, exceptional standards, and a commitment to excellence to join an extraordinary team and elevate your career in private estate security.

**About us**

At Goodwood, we celebrate our 300-year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 11,000 acres of West Sussex countryside and our story both play significant roles in Goodwood’s success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

**Passionate People**

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood.  We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the “**world’s leading luxury experience.**”

**Our Values**

**The Real Thing Derring-Do Obsession for Perfection Sheer Love of Life**

|  |  |  |  |
| --- | --- | --- | --- |
| Always inspired by Goodwood’s heritage | Daring to surprise and delight | Striving to do things *even* better | Sharing our infectious enthusiasm |

**Key responsibilities**

As a member of the Security team, reporting to the Security Duty Manager, you will:

* Ensure that Goodwood House, including the private side, remains secure and is monitored 24/7.
* Investigate any unknown or unexpected persons or activities around Goodwood House and other priority assets.
* Provide 24/7 response to all attack alarm, intruder alarm, and fire alarm activations.
* Provide visible security in and around Goodwood House and surrounding buildings.
* Maintain a security awareness of all activity around Goodwood House.
* Conduct regular security and fire watch patrols of Goodwood House, the Stables, Laundry Green, and adjoining buildings and grounds.
* Patrol inside inner grounds.
* Understand the Goodwood House Salvage Plan and activate it if necessary.
* Provide a proportionate incident response across the wider estate in accordance with Standard Operating Procedures (SOPs).
* Respond to medical emergencies and accidents/incidents in support of other First Aiders across the estate.
* Support the running of the Security control room, monitoring CCTV cameras, managing calls, and completing reports.
* Be competent in reviewing and downloading CCTV.
* Provide a 24/7 response to the Duty Security phone.
* Immediately report any IT faults and/or maintenance faults, including CCTV interruptions, to Goodwood IT or R&M.
* Complete additional tasks as assigned by the Goodwood Security Management Team.
* Develop and maintain a positive working relationship with the wider estate.
* Complete the cash collection “money runs” from across the estate.
* Complete and record all core tasks set on Wrike tasking system.
* Provide support and flexibility to security operations at events.
* Actively promote the core values of Goodwood Security

**Qualities you will possess**

* Exceptional Conflict Management Skills
* Outstanding Communication Skills
* Exceptional Skill in Prioritisation and Organisation
* Proactive and Adaptable
* Dynamic and Assured Leadership When It Matters
* Integrity and Consistency
* Meticulous Attention to Detail
* Passionate Commitment to Your Craft
* Exceptional Team Player
* Positive and Friendly “Can-Do” Attitude
* Tactful and Discreet Professionalism
* Strong Sense of Personal Responsibility
* An enjoyable attitude!

**What do you need to be successful?**

* Relevant and verifiable experience in a security role [5-years preferred]
* Exceptional customer service prowess
* SIA Licence Holder – Door Supervisor [essential] or Close Protection [desirable]
* CCTV operator licences [desirable]
* First Aid at Work certificate [essential]
* A working knowledge of fire and intruder alarm systems [desirable]
* Valid manual driving licence [essential]